



GUIDELINES FOR PATIENTS FOLLOWING A REFERRAL

You have been referred to a hospital or community service for a specialised opinion. Once your referral has been processed by our secretarial team you will need to wait 4-6 weeks before chasing an appointment.

If you have **not** received either an appointment or a letter giving you information on how to obtain an appointment within **6 weeks** of your referral being processed, please ring the relevant service or Referral Management Service (RMS). RMS is the ***Barnet Central Referral Management Service*** that processes most of our referrals. Useful numbers have been listed below for you to enquire regarding your appointment.

RMS **020 8865 2040**

Please note the following referrals do not get processed by RMS -

- Physiotherapy 0845 389 0943
- Chiropody/Podiatry 020 8732 6328
- Community Diabetes Service 020 8732 6328
- Let's Talk Barnet (IAPT) for Psychological Therapies 020 8702 5309
- Diabetes Prevention Service 0333 577 3010
- Maternity Booking line for Barnet/Chase Farm Hospital 020 8375 1254
- Maternity Booking line for Royal Free Hospital 020 7794 0500 Ext: 36169
- District Nurses 0845 389 0940 Option 3
- Tissue Viability Nurses 020 8349 7334
- Intermediate Care Service (Occupational Therapy, Domiciliary Physiotherapy, Speech and Language Therapy and Falls Clinic) 0845 389 0940
- If you have been referred for diagnostic tests (Echocardiogram, ECG, Ultrasounds & CT) please contact the hospital you have been referred to if you wish to chase up an appointment. However for MRI scans you will need to call RMS.